

Case Study: Healthpeak Properties Inc.

About Healthpeak Properties

With medical properties across the country, the real estate investment trust (REIT) has a long and rich history beginning in 1985. Healthpeak Properties, Inc. is a diversified REIT with a S&P 500 index (2008). They have developed over \$20B in healthcare real estate including life science, senior housing, and medical offices sectors.

Overview

RJ Young partnered with Healthpeak to provide digital lockers for storage of their tenants' lab samples at their office buildings. By automating this process, they now have one central location for tenants and lab companies to place and retrieve samples in a secure environment. This upgrade has increased the efficiency of the properties which gives Healthpeak, its tenants, and vendors more time to focus on the key operations and creating value in a safe environment.



Company

Healthpeak Properties Inc.

Industry

Healthcare Real Estate

Solutions

- Luxer One Lockers

Benefits

- Complete Audit Trail
- Contactless Delivery
- Higher Efficiency

The Challenge

During the pandemic, Healthpeak needed to find new ways to ensure the safety of their tenants and patients. Tenants were using outdated lab boxes for the collection of samples. The lab boxes were damaging doors, causing fire/life safety issues by lying on the ground, and requiring the lab attendants to spend extra time locating the boxes. Healthpeak needed a solution that would eliminate lab boxes (which caused an eyesore), automate the lab retrieval process, and minimize the foot traffic in their buildings.

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The Solution

RJ Young installed Luxer One digital lockers that enabled Healthpeak's tenants/labs to provide contactless delivery for their lab samples. This mitigated liability with a complete audit trail of transactions and streamlined their workflow in the process. The tenants were able to use their unique codes to deposit lab samples, triggering a notification for the lab companies to retrieve the samples. This solution also provided one central location for lab companies to go which created less foot traffic throughout the properties during the pandemic.

The Results

Healthpeak has now installed 5 Luxer One systems and will be continuing the program to over 300 buildings across the country.



About RJ Young

RJ Young is an industry leader that provides technology solutions that power businesses. RJ Young helps small to enterprise-level organizations transition into modern workplaces and increase productivity with comprehensive managed IT solutions, office equipment and technology, business process outsourcing and digital communications. Headquartered in Nashville, Tennessee, RJ Young has been partnering with businesses since 1955 and has more than 600 team members in more than 30 sales and service locations across nine states. To learn more about how RJ Young can help power your organization with technology solutions, visit RJYoung.com or reach out to info@rjyoung.com.